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APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.	
10/080,498	08/01/2001	J. Wren Hunt	COS97053	7491	
75	90 06/03/2004-		EXAM	INER	
Technology Department MCI COMMUNICATIONS CORPORATION			VU, VIET DUY		
1133 19TH STF		11011	ART UNIT PAPER NUMBER 2154 DATE MAILED: 06/03/2004		
WASHINGTON					

Please find below and/or attached an Office communication concerning this application or proceeding.

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	Application No.	Applicant(s)	1			
	10/080,498	HUNT ET AL.	M			
. Office Action Summary	Examiner	Art Unit	 			
	Viet Vu	2154				
The MAILING DATE of this communication app Period for Reply	ears on the cover sheet with the o	orrespondence address:				
A SHORTENED STATUTORY PERIOD FOR REPLY THE MAILING DATE OF THIS COMMUNICATION. - Extensions of time may be available under the provisions of 37 CFR 1.1: after SIX (6) MONTHS from the mailing date of this communication. - If the period for reply specified above is less than thirty (30) days, a reply - If NO period for reply is specified above, the maximum statutory period of - Failure to reply within the set or extended period for reply will, by statute - Any reply received by the Office later than three months after the mailing - earned patent term adjustment. See 37 CFR 1.704(b).	36(a). In no event, however, may a reply be tir y within the statutory minimum of thirty (30) day vill apply and will expire SIX (6) MONTHS from , cause the application to become ABANDONE	nely filed s will be considered timely. the mailing date of this communic () (35 U.S.C. § 133).	ation.			
Status						
Responsive to communication(s) filed on <u>25 Ju</u> This action is FINAL . 2b)⊠ This Since this application is in condition for alloware closed in accordance with the practice under E	action is non-final.		s is			
Disposition of Claims						
4) ☐ Claim(s) 1-35 is/are pending in the application. 4a) Of the above claim(s) is/are withdray 5) ☐ Claim(s) is/are allowed. 6) ☐ Claim(s) 1-35 is/are rejected. 7) ☐ Claim(s) is/are objected to. 8) ☐ Claim(s) are subject to restriction and/o	wn from consideration. r election requirement.					
9) The specification is objected to by the Examiner.						
10) The drawing(s) filed on is/are: a) accepted or b) objected to by the Examiner. Applicant may not request that any objection to the drawing(s) be held in abeyance. See 37 CFR 1.85(a).						
Replacement drawing sheet(s) including the correction is required if the drawing(s) is objected to. See 37 CFR 1.121(d).						
11)☐ The oath or declaration is objected to by the Ex	caminer. Note the attached Office	Action or form PTO-152	2.			
Priority under 35 U.S.C. § 119						
12) Acknowledgment is made of a claim for foreign a) All b) Some * c) None of: 1. Certified copies of the priority document 2. Certified copies of the priority document 3. Copies of the certified copies of the priority document application from the International Bureau * See the attached detailed Office action for a list	s have been received. s have been received in Applicat rity documents have been receiv u (PCT Rule 17.2(a)).	ion No ed in this National Stage	,			
Attachment(s) 1) Notice of References Cited (PTO-892)	() □ Indo	(DTO 442)				
 Notice of References Cited (PTO-892) Notice of Draftsperson's Patent Drawing Review (PTO-948) Information Disclosure Statement(s) (PTO-1449 or PTO/SB/08) Paper No(s)/Mail Date 4.5. 	4) Interview Summary Paper No(s)/Mail D 5) Notice of Informal F 6) Other:					

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Art Unit: 2154

Non-Art Rejection:

1. A rejection based on double patenting of the "same invention" type finds its support in the language of 35 U.S.C. 101 which states that "whoever invents or discovers any new and useful process ... may obtain a patent therefor..." (Emphasis added). Thus, the term "same invention," in this context, means an invention drawn to identical subject matter. Miller v. Eagle Mfg. Co., 151 U.S. 186 (1894); In re Vogel, 422 F.2d 438, 164 USPQ 619 (CCPA 1970); and In re Ockert, 245 F.2d 467, 114 USPQ 330 (CCPA 1957).

A statutory type (35 U.S.C. 101) double patenting rejection can be overcome by canceling or amending the conflicting claims so they are no longer coextensive in scope. The filing of a terminal disclaimer cannot overcome a double patenting rejection based upon 35 U.S.C. 101.

2. Claims 1-35 are provisionally rejected under 35 U.S.C. 101 as claiming the same invention as that of claims 1-35 of copending U.S. Patent application serial No. 10/122,632. This is a double patenting rejection.

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Art Rejections:

3. The following is a quotation of 35 U.S.C. 103(a) which forms the basis for all obviousness rejections set forth in this Office action:

- (a) A patent may not be obtained though the invention is not identically disclosed or described as set forth in section 102 of this title, if the differences between the subject matter sought to be patented and the prior art are such that the subject matter as a whole would have been obvious at the time the invention was made to a person having ordinary skill in the art to which said subject matter pertains. Patentability shall not be negatived by the manner in which the invention was made.
- application currently names joint inventors. considering patentability of the claims under 35 U.S.C. 103(a), the examiner presumes that the subject matter of the various claims was commonly owned at the time any inventions covered any evidence to the therein were made absent contrary. Applicant is advised of the obligation under 37 CFR 1.56 to point out the inventor and invention dates of each claim that was not commonly owned at the time a later invention was made in order for the examiner to consider the applicability of 35 U.S.C. 103(c) and potential 35 U.S.C. 102(e), (f) or (g) prior art under 35 U.S.C. 103(a).
- 5. Claims 1-35 are rejected under 35 U.S.C. 103(a) as being unpatentable over Sweat et al, U.S. pat. No. 5,619,636 in view of Ginsburg, U.S. pat. No. 6,064,730.

Per claims 1-3 and 13-14, <u>Sweat</u> discloses an authoring tool for aiding a user to generate an interactive multimedia application comprising:

a) a graphical workspace for constructing a computerized model of an interactive application (see col 3, lines 46-52),

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b) a first set of tools representing model components, i.e., container modules (col 4, lines 31-55),

c) a second set of tools configured to place and manipulating the model components, i.e., copying, moving, etc., (see col 7, lines 29-62).

Sweat does not explicitly teach building a model of a call center. Ginsburg teaches building and using a computerized model of a call center for providing virtual graphical views of such call center for use by the clients and agents (see Ginsburg's col 2, lines 7-22, col 3, lines 1-7 and fig. 4).

It would have been obvious to one of ordinary skill in the art at the time the invention was made to utilize <u>Sweat's</u> authoring tools to create <u>Ginsburg's</u> call center model because it would have enabled practicing <u>Ginsburg's</u> invention (<u>see Ginsburg's col 3</u>, lines 31-36).

Per claims 4, 12 and 18, <u>Sweat</u> teaches providing a database storage with a search tool for storing and retrieving model components (see col 7, lines 1-26).

Per claim 5, <u>Sweat</u> teaches providing tools for editing and updating model components (<u>see col 5, lines 39-58</u>).

Per claim 6-9, <u>Sweat</u> teaches provides tools for linking model components and assigning properties to the modules (<u>see col 5</u>, <u>line 62 - col 6</u>, <u>line 20</u> and col 7, lines 42-49).

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Per claims 10-11, the use of security routine, i.e., checking userID, password, to prevent unauthorized access to the program is well known in the art. It would have been obvious to one of ordinary skill in the art to implement such security routine in Sweat because it would have helped preventing unauthorized access to the program.

Per claim 15, the use of context sensitive help tool in a program is also well known in the art.

Per claims 16-17, it would have been further obvious to one of ordinary skill in the art to implement <u>Sweat</u>'s authoring tool in a network because it would a have enabled a plurality of users to use and share the program more effectively.

Claims 19-35 are similar in scope as that of claims 1-18.

Per claim 27, <u>Sweat</u> further teaches performing a data integrity check after building a component model (<u>see col 9</u>, lines 20-26).

Conclusion:

6. Any inquiry concerning this communication or earlier communications from the examiner should be directed to Viet Vu whose telephone number is 703-305-9597. The examiner can normally be reached on Monday through Thursday from 8:00am to 4:00pm.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, John Follansbee, can be reached on (703) 305-8498.

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Any inquiry of a general nature or relating to the status of this application or proceeding should be directed to the Group receptionist whose telephone number is 703-305-9600. The Group fax number is 703-872-9306.

VIET D. VU PRIMARY EXAMINER

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